SOUTHERN PINES
ORTHOPAEDIC SURGERY
CENTER

Section 1557 of the
Affordable Care Act

Notice of Nondiscrimination

Southern Pines Orthopaedic Surgery Center complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex. We do not exclude people or treat them differently because of these characteristics.

Free help for people with disabilities

We provide reasonable modifications and free auxiliary aids and services, in a timely manner, so you can communicate with us effectively and take part in your care, such as:

- Qualified sign language interpreters
- Written information in other formats, such as large print, braille, audio, and accessible electronic formats

Free help in your language

We provide free language assistance services, in a timely manner, to people whose primary language is not English, such as:

- Qualified interpreters
- Information and documents translated into other languages

To get any of these services, ask any staff member or contact our Section 1557 Coordinator below.

Filing a grievance

If you believe we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Section 1557 Coordinator in person, by mail, or by phone. If you need help filing a grievance, the Coordinator is available to help you.

Filing a complaint with HHS

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- **Online:** ocrportal.hhs.gov/ocr/portal/lobby.jsf
- **Phone:** 1-800-368-1019 · TDD 1-800-537-7697
- **Mail:** 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201

Complaint forms: www.hhs.gov/ocr/complaints

Section 1557 Coordinator

Southern Pines Orthopaedic Surgery Center
305 Pavilion Way, Southern Pines, NC 28387

Phone: 910-725-6750
TTY: 711 (Relay NC)

This notice is also available at **sposc.com**.